


HAVE A LOOK AT YOUR NEW BILL

BTC
THE BERMUDA TELEPHONE COMPANY LTD.
30 Victoria Street
Hamilton HM 12
Bermuda
www.btc.bm
tel: 441-295-1001

MR. JOHN DOE
P.O. BOX HM KX
HAMILTON
BERMUDA

1 Account Number	12345678
2 Telephone Number	237-0000
3 Statement Number	12345
4 Statement Date	01 July 09
5 Payment Due Date	31 July 09
Total Due	\$31.00

REMEMBER:
YOU NOW HAVE A
NEW ACCOUNT NUMBER!



Remember to update your records at your bank and to use this new account number when paying your bills online or at an ATM. Your new Account Number is located at the top right of your bill.

Summary of Charges	
4 Balance From Last Statement	\$35.80
7 Payment Received	\$35.80
8 Previous Balance	\$0.00
9 Current Monthly Service Charges	
Voice/DSL Services	\$26.00
Call Features	\$5.00
10 Current Balance	\$31.00
11 Total Due	\$31.00

A finance charge of 1% per month or \$4.00, whichever is greater, will be added to any account balances not paid by the due date.

BTC
THE BERMUDA TELEPHONE COMPANY LTD.
P.O. Box HM 1021
Hamilton HM DX
tel: 441-295-1001
Monday - Friday
8:00am - 4:45pm

Telephone Number	Account Number	Due Date	Total Due
237-0000	12345678	31 July 09	\$31.00

MR. JOHN DOE
P.O. BOX HM KX
HAMILTON
BERMUDA

Amount Enclosed:

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BTC
Account Name MR. JOHN DOE
Statement Date 01 July 09
Account Number 12345678

Account Details				
Payment Information		Amount	Total	
Balance From Last Statement		\$35.80		
Payments Received		\$35.80		
Previous Balance			\$0.00	
Current Monthly Account Details		Qty	Unit Price	Amount
RES.STANDARD ACCESS		1	\$26.00	\$26.00
50 FREE CALL ALLOWANCE		1	\$0.00	\$0.00
Sub-total				\$26.00
2 OPTION DISCOUNT		1	-\$1.00	-\$1.00
CALL FORWARDING		1	\$3.00	\$3.00
CALL WAITING		1	\$3.00	\$3.00
Sub-total				\$5.00
Total Due				\$31.00

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DEFINITIONS:

- 1 Account Number – this is the unique number used to identify the details about all your services with us.
- 2 Telephone Number – this is the number assigned to your respective services.
- 3 Statement Number – this is the number generated by our systems to identify your current bill statement.
- 4 Statement Date – this is the last date of the period covered by the current statement.
- 5 Payment Due Date – this is the date that the payment of your account balance is due.
- 6 Balance From Last Statement – this is the total amount that was due on your last statement.
- 7 Payment Received – this is the payment that was received during the period of the statement.
- 8 Previous Balance – this is the outstanding balance from the last month's statement.
- 9 Current Monthly Service Charges – these are the charges incurred since the last statement period.
- 10 Current Balance – this is a total for charges incurred during the present billing period.
- 11 Total Due – this is the total amount due on the current statement, including current and previous balance amounts.
- 12 Account Details – this section outlines the details associated with your account including Voice, Call Features, DSL, Data and Other.