



# RESIDENTIAL DSL CHANGE FORM - PACKAGE

All questions must be answered as accurately as possible. **PLEASE PRINT FORM, FAX TO 296-2499** **R CONFIDENTIAL**  
**OR VISIT THE BTC MAIN OFFICE** at 30 Victoria Street, Hamilton to have your request processed in a timely manner. Please remember to include your signature where necessary.

## CUSTOMER DETAILS

Name:  Mr.  Mrs.  Ms. \_\_\_\_\_ DOB: \_\_\_\_\_  
(Surname, First, Middle)

Address: \_\_\_\_\_ Postal Code: \_\_\_\_\_  
(Street, Parish)

Existing BTC #: \_\_\_\_\_ Contact # \_\_\_\_\_ Email: \_\_\_\_\_  
(If Different From Existing BTC #)

## DSL AT HOME

### Current DSL Package -

- Simply DSL – Residential Up to 2 Mbps Downstream; No Telephone Service
- DSL 2.0 – Residential Up to 2 Mbps Downstream; Unlimited Local Calling
- DSL 2.0 – Residential Up to 2 Mbps Downstream; Unlimited Local Calling  
Call Waiting with Caller ID, Caller ID Deluxe, 3-way Calling, Call Forwarding, Voice Mail
- DSL 3.0 – Residential Up to 3 Mbps Downstream; Unlimited Local Calling
- DSL 3.0 Premium – Residential Up to 3 Mbps Downstream; Unlimited Local Calling  
Call Waiting with Caller ID, Caller ID Deluxe, 3-way Calling, Call Forwarding, Voice Mail

### Preferred DSL Package - Select the new DSL package you would like to change to:

- Simply DSL – Residential Up to 2 Mbps Downstream; No Telephone Service
- DSL 2.0 – Residential Up to 2 Mbps Downstream; Unlimited Local Calling
- DSL 2.0 Premium – Residential Up to 2 Mbps Downstream; Unlimited Local Calling  
Call Waiting with Caller ID, Caller ID Deluxe, 3-way Calling, Call Forwarding, Voice Mail
- DSL 3.0 – Residential Up to 3 Mbps Downstream; Unlimited Local Calling
- DSL 3.0 Premium – Residential Up to 3 Mbps Downstream; Unlimited Local Calling  
Call Waiting with Caller ID, Caller ID Deluxe, 3-way Calling, Call Forwarding, Voice Mail

## DECLARATION

I declare that I am over 21 years of age, and agree to the conditions for the current Bermuda Yellow Pages Telephone Directory, a copy of which I have received and understood. I also agree to accept all debt, collection, legal and other charges incurred in attempting to recover all overdue amounts.

Applicant's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**OR If Applicant is Under 21 Years of Age** – In consideration of The Bermuda Telephone Company Limited, providing the applicant with Telephone Service I agree to the conditions of the provision of service as set out in the current Bermuda Yellow Pages Telephone Directory and will be responsible for any charges in respect of the Telephone Number allocated to them.

Guarantor Name:  Mr.  Mrs.  Ms. \_\_\_\_\_ DOB: \_\_\_\_\_  
(Surname, First, Middle)

Address: \_\_\_\_\_ Postal Code: \_\_\_\_\_  
(Street, Parish)

Contact #: \_\_\_\_\_ Email: \_\_\_\_\_

Guarantor Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**I agree that my Business and Credit/Payment Details to my current telephone line(s) are current and are to comply with this additional telephone line.**

## FOR OFFICIAL USE ONLY

BTC Sales Representative: \_\_\_\_\_